

# A day in the life of....

## Senior Patient Recruitment Associate - Laura Manton

### A standard day

Although being office based, days here are varied and exciting - not one day is the same! That being said, the 'average' day involves management of a remote global contract team, which involves communication via email and teleconference. It is thoroughly enjoyable being able to speak with people all around the globe, with the aim to help aid study recruitment in their countries. There is also the client aspect, too. The internal Head Quarters team will produce client deliverable reports, as well as client teleconferences to provide updates on our service.



### Learning & Development

At the beginning of my time at IT, which is almost 3 years ago now, I had weekly catch ups with my line manager to ensure everything was running smoothly, and I was settling into the job role and the company well. Not only that, I was assigned a buddy to help assist with any day-to-day questions. I also had the pleasure of attending a EUPATI mini training day, where we heard from patient advocates and how their insights are helping to shape the future development of clinical trials. Nowadays, IT run optional monthly training sessions with our in-house trainer, Molly. Various tools are available for you to excel your career here with Innovative Trials, if you would like to.

### What do you feel are the most important skills/attributes for your job?

From my experience here, a friendly, yet professional approach to all tasks is important. Some days can be tough to meet deadlines, however, keeping a positive mindset and reaching out for assistance (when/if required) will keep everything focused and delivered on time.

### What are the benefits to you for working at Innovative Trials?

IT has a comprehensive employee benefit scheme, which is available depending on length of service. One benefit I enjoy is Vitality membership, where you are encouraged to be active and lead a healthy lifestyle. In a nutshell, the more steps/exercise you do, the more points you receive. Points can then be converted into free Starbucks coffees or cinema tickets! I love the fact that my work is actively encouraging a healthy lifestyle, with a good work/life balance.

### What elements of the job do you like the most?

My favourite part of my role at Innovative Trials is the team we are building here. Everyone is very friendly with a can-do attitude, which makes work really enjoyable.

### What has been your career path with Innovative?

My career path with Innovative has been exciting and varied! I started in September 2017 as a Patient Recruitment Coordinator. Since then, I have been promoted to Patient Recruitment Associate and then Senior Associate. Nowadays, I am currently on a secondment to the Software Development team, where we are working on rolling out a bespoke system for Innovative Trials. I am really enjoying the secondment, and having a chance to shape the future of Innovative Trials.

### What makes us different?

I love the family-feel we have at Innovative Trials. Team spirit is a high attribute here, and everyone will help "muck in" to meet deadlines. We are also going through an exciting growth period at Innovative Trials, so our family is expecting to get a lot bigger!



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