

A day in the life of....

Patient Recruitment Manager - Suzanne Jenkins

A standard day

A normal day at Innovative Trials usually involves managing several projects, from budgets to change orders to CEM support and management. My day also consists of preparing for client meetings and organising the team by delegating work out to patient recruitment coordinators and patient recruitment associates.



Learning & Development

I have received several in-house training sessions from Innovative Trials such as Time management, Finance training, Change order training, and GCP training. I was also sent on a specialist course for patient perspective on clinical trials.

What do you feel are the most important skills/attributes for your job?

The most important skills are to be very organised, conscientious, and have a can do attitude. It is also important to have the ability to think outside of the box and to be able to communicate really well with lots of different people.

What are the benefits to you for working at Innovative Trials?

As a company Innovative Trials is a really inspiring and encouraging company to work for. Their positive attitude towards their staff has always helped me to thrive and work to my best capability.

What elements of the job do you like the most?

I thoroughly enjoy providing the best service to my clients and providing the best support and motivation to our team.

What has been your career path with Innovative?

I started out at Innovative Trials nearly two years ago and I started as a Patient Recruitment Associate. I was then promoted to a Senior Patient Recruitment Associate and I have now been promoted to a Patient Recruitment Manager.

What makes us different?

We are a modern company with innovative ideas and we work together as one team to find new ways for patients to be able to find new treatments.



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